We're here when you need assistance!

Should you wish to return, exchange, or order new merchandise, please follow the instructions below.
For additional assistance please contact us at www.childrensart.org or call Customer Service 1-800-231-1580.

1. To prepare your return:

- Please use the original packaging or a strong corrugated carton.
- To expedite your return/exchange, please insert this form, remembering to keep the return label printed below for shipping.
- Pack and tape your package securely.
- Affix the return shipping label.
- Ship your package via United Parcel Service (UPS) or Insured Parcel Post. (Sorry, we cannot accept C.O.D.)

2. Reason for your return:

Service	Quality	Size & Fit	Personalization
1) Damaged/inside packaging 2) Damaged/Outside packaging 3) Wrong item shipped 4) Arrived too late 5) Other, please explain below	6) Quality less than expected 7) Defective/parts missing 8) Not as pictured Please explain below	9) Too small 10) Too large 11) Other, please explain below	12) Wrong spelling 13) Quality less than expected Please explain below

Item #	Size	Reason #	Description	QTY	Price each		Total price	

3. Comments:

Your questions, suggestions — even your compliments — are always welcome!

_____

_____

4. What should we do? (Please check appropriate option)

☐ Please exchange my order as noted below ☐ Please credit my account

(Note: Reimbursement is made through your original method of payment. Pleasee allow time for processing.)

5. For exchange orders, please complete the following:

Item #	Size	Description	QTY	Price each		Total price	

6. Payment method for Items or balance due on exchange or new orders:

☐ VISA ☐ MasterCard ☐ American Express ☐ Discover

Your credit card # please: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ **Expiration date:** ☐☐☐☐

Daytime telephone number if we have any questions

☐☐☐ – ☐☐☐ – ☐☐☐☐

Signature:_____

Please use the return label below to return merchandise. Thank You!

M. D. ANDERSON CANCER CENTER
Children's Art Project™

1-800-231-1580
www.childrensart.org

FROM

_____

_____

_____

_____

TO

Children's Art Project
Customer Service
P.O. Box 301435
Houston, TX 77230